

**Webinar Series** 

## We Are Not Alone: Growing Stronger Together







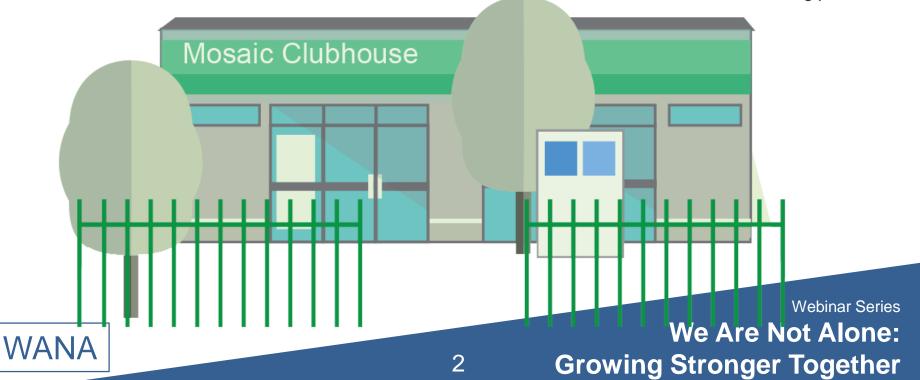
## **Mosaic Clubhouse**

Evolving to reach more members

Mosaic Clubhouse

Creating opportunities

Creating opportunities, Realising potential



## What we've learned

Mosaic Clubhouse

Online meetings have reached a different cohort of members, described as "a lifeline"

Creating opportunities, Realising potential

- Online Board Meetings have attracted more members than is usual when they're held in the building
- Online Policy Meetings, by virtue of the equal presence given to participants, lend themselves effectively to consensus decision making
- Delivering the Clubhouse in digital formats can be a great "leveller" with many members having accomplished IT skills
- The biggest challenge in delivering a virtual Clubhouse is that it excludes members who lack IT skills
- Ongoing reach out activities are essential for supplementing the virtual Clubhouse, especially for those members unable to get online

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- 'Soft' introductions through online activities benefit for new members who
  may be overwhelmed by a busy Clubhouse
- Engage members who are unable or unwilling to come to the building through hospital admissions, etc
- Extend recovery-focused services to people in the wider community who may not want to become members
- Increase the digital skillset of the Clubhouse community
- Measure outcomes & attendances in a way that underlines the effectiveness of the Clubhouse
- Raise the profile of the Clubhouse within the community



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## **Hybrid Clubhouse**

- Urgent sense of mission
- Urgency to keeping members informed, engaged with unit work and reducing isolation
- IT support to equip members with hardware & skills
- Less a sense of measuring the Clubhouse's impact by the number of members who walk through the door each day
- Renewed importance of peer support & member-led initiatives such as
   Pixel FM https://www.spreaker.com/show/pixel-fm
- Greater sense of inclusivity making opportunities accessible to non-members in the wider public



Creating opportunities, Realising potential





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